

Membership Terms & Conditions

- ◆ Members must be over 18 years of age.
- ◆ One membership per person only.
- ◆ Photo ID is required on application.
- ◆ Lost or stolen cards must be reported to the venue. Please notify us if your contact details change.
- ◆ Use of this card indicates the acceptance of the terms and conditions of this application form.

LOYALTY POINTS

- ◆ Cooroy Hotel reserves the right to adjust bonus points and rewards resulting from malfunction, operator error and/or fraud and any other reason beyond control of Cooroy Hotel.
- ◆ Members are responsible for the collection of bonus points and must ensure their card is inserted correctly.
- ◆ Cooroy Hotel reserves the right to adjust or amend points, rewards, benefits and privileges without notice.
- ◆ All bonus points must be redeemed within 12 months of date of accrual.
- ◆ Accounts may be cancelled after 6 months of non-activity.

My Cash CARD BASED GAMING

- ◆ You must produce your membership card and provide a valid PIN to withdraw funds from your account. Additional information may be required.
- ◆ Use of your account and gaming machines in our venues is governed by the Rules Ancillary to Gaming.
- ◆ It is your responsibility to keep your account PIN secure. You should not record this information on your card or keep it with your membership card.
- ◆ Cooroy Hotel accepts NO responsibility for loss suffered as a result of your failure
- ◆ Notify us immediately if you lose your card. Any loss suffered from the misuse of your account prior to notification is your liability.
- ◆ We may close your account at any time
- ◆ All currency in relation to your account is Australian dollars.
- ◆ These terms and conditions may be varied by us and/or Max Gaming at anytime without notice to you. You may access current terms and conditions at our venues.
- ◆ Our privacy policy covers all personal details you provide us for your account. Please see privacy policy in our venues.

Signature

Date

MEMBERSHIP Application

PLEASE GAMBLE RESPONSIBLY.

If you need to talk to someone about your gambling please ring the Gambling Helpline on **1800 858 858**. Cooroy Hotel supports the *RSG Code of Practice*.



38 Maple Street Cooroy QLD 4563
T 07 5472 1900
cooroyhotel.com.au





What's the C Club?

The **C Club** is our loyalty card to reward and say thank you for being a valued customer of Cooroy Hotel.

There are many special offers available to our **C Club** members including:

- ◆ Cash redemptions
- ◆ Birthday offers
- ◆ Complimentary barista coffee or tea of your choice
- ◆ Discounts in our popular restaurant
- ◆ Instant win prizes through the Kiosk
- ◆ Member's only VIP nights

What's MY CASH?

- ◆ Any **C Club** member can access My Cash
- ◆ My Cash allows you to transfer credits directly from the gaming machine to your membership card
- ◆ No more collecting coins or waiting to collect your winnings
- ◆ When you have money on your card it is protected by a PIN that only you know
- ◆ Ask our friendly gaming attendants for a demonstration and go cashless today!!

Membership Levels & Rewards

Our **C Club** membership levels and rewards are determined by points earned over a three month period.

SILVER	<ul style="list-style-type: none"> - Birthday Rewards - Visitation points - Cash for Points* - Complimentary coffee & tea - Swipe to Win prizes
GOLD	<ul style="list-style-type: none"> - Birthday Rewards - Visitation Bonus Points - Cash for Points* - Complimentary coffee & tea - Swipe to Win prizes - Exclusive Gold member offers
PLATINUM	<ul style="list-style-type: none"> - Birthday Rewards - Visitation Bonus Points - Cash for Points* - Complimentary coffee & tea - Swipe to Win prizes - VIP notifications - Exclusive Platinum member offers

Boost your points...

Use your **C Club** card whenever you buy food & beverage at Cooroy Hotel, the Drive Through bottle Shop and Cellars, or shop at our wine cellars @ Cellarbrations! Cnr Diamond and Elm Street, Cooroy

Redemption

Redeem your points for cash via the KIOSK located in the gaming room, or you can spend your points in our bar, our restaurant, cellars, drive through at Cooroy Hotel or at Celebrations, Cnr Diamond and Elm Streets, Cooroy (min redemption 500 points).

\$10	1000 points
\$20	2000 points
\$30	3000 points
\$40	4000 points
\$50	5000 points

Membership Application

Miss/Mrs/Ms/Mr/.....

First name.....

Surname.....

Date of birth.....

Address.....

Suburb.....

Postcode.....

Mobile telephone.....

Email.....

To receive promotional information & prize alerts from our **C Club** please tick preferred method:

Email SMS No advertising

I'm interested in:

- All venue promotions
 Food & Beverage specials
 Retail offers

OFFICE USE ONLY

My Cash introduction: Yes/No.....

Type of membership.....

Staff member.....

Date.....